

Cooperstand® Lifetime Limited Warranty

Important: Please save your receipt!! - Your proof of original purchase may be required for warranty coverage.

Our commitment to product quality and the satisfaction of our customers:

Cooperstand®, a product of Cooperco피아 LLC warrants product to be free from manufacturing defects under normal use for the limited life as defined by product obsolescence or seven (7) year period – whichever is longer from the date of retail purchase by the original end-user purchaser. If the product is determined to be defective within the warranty period, Cooperstand® will at its option, replace the defective part, or product free of charge. The Cooperstand® Lifetime Limited Warranty does not cover normal wear and tear, breakage caused from improper installation, incorrect operation, damage to the product resulting from unauthorized repair or alterations, wrong or careless use, accidents, misuse, abuse, or use outside the scope of its purposeful design and/or function.

Cooperstand products and string instrument finish compatibility:

Stringed instrument formulations vary greatly, and they can date back many years. Finishes on musical instruments can be influenced by temperature, humidity changes, and other environmental variables. As a result, like other manufactures of similar products, Cooperstand® does not guarantee that our products are totally safe and compatible with every finish that has ever been used on instruments. However, in an on going effort to improve quality, the rubber and closed cell neoprene sponge materials used in the production of Cooperstand® products have been and continue to be, extensively tested, for compatibility with a large variety of finish materials including polyester, polyurethane, nitrocellulose lacquer, and some shellac based varnishes. We have found no problems when testing in our controlled settings.

Cooperco피아 LLC recommends that instruments are stored in the instruments case or in a controlled protective environment when not in use. Cooperstand®, Cooperco피아 LLC, its distributors and dealers assume no responsibility for the use of Cooperstand® products beyond the products specific intended design as an instrument accessory intended for incidental use.

The Cooperstand® Lifetime limited warranty is non-transferrable and may become invalid if the product is not used as outlined in the user's manual, or according to the provisions described herein, but not limited to:

- Damaged, broken, or not maintained as reasonable or necessary
- Modified, altered or used as part of any configuration not endorsed by Cooperstand®
- Used in conjunction with any parts not manufactured by Cooperstand®
- Abused, misused or used in a way other than it's design or intended purpose
- Used to cause incidental or consequential damage to personal property resulting from misuse or possible defects or incompatibility with this product

If after following the instructions in the user's manual you are certain that the product is defective, please contact our customer support department by email for further instruction at: sales@cooperstand.com.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, COOPERCOPIA LLC SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF COOPERCOPIA LLC CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY COOPERCOPIA LLC IN ITS SOLE DISCRETION.

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EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, COOPERCOPIA LLC IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS.

Cooperstand® Pro-G – Cooperstand® Ecco-G – Cooperstand® Pro-Mini

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